CONCLUSIONS

- The significance of global American attitudes about police is particularly important given the current national conversation revolving around police use-of-force in the wake of the highly-publicized events in places such as Ferguson, Missouri, and Baltimore, Maryland.
- Though the open-ended responses were predominately negative, the quantitative results were mostly positive. This discrepancy indicates that, despite negative experiences, citizens still positively rate police.
- These results are limited by the relatively small sample size. In addition, this sample is not demographically representative of the Augusta area as a whole in terms of race, sex, and education level.
- It is important to note that citizen satisfaction surveys are not always representative of a accurate evaluation of police performance. For example, citizen are not always aware of what services police are actually supposed to provide, which can lead to a lower evaluation when the police do not provide the expected service.

REFERENCES


ACKNOWLEDGEMENTS

- Dr. Allison Foley, Faculty Advisor
- Assoc Professor of Criminal Justice
- Dr. Kim Davies, Dr. Melissa Powell-Williams, and Dr. Dave Hunt
- Richmond County Sheriff's Office